

# The Right Care at the Right Time

## "The No. 1 complaint that families report on hospice Consumer Assessment of Healthcare Providers and Systems (CAHPS) surveys is that they wish their loved one had entered hospice sooner."<sup>1</sup>

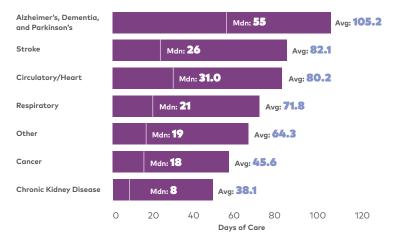
Within our service area, the average length of stay is 33.6 days (TargetWatch 2019), lower than the national averages.

#### Systemic Benefits of Earlier Hospice Referrals

- Help hospital partners by preventing costly readmissions. (65% of our total admissions are from our local hospitals.)
- Alleviate crisis care situations.
- Help your patients and families get the support they need.

### National Data from NHPCO

Figure 15: Days of Care by Principal Diagnosis for 2018



\*These values are computed using only days of care that occurred in 2018. Days of care have been combined for patients who had multiple episodes of care in 2018. Days of care occurring in other years are not included.

Source: CMS Data sourced by HCCI for NHPCO

2020 Edition: Hospice Facts and Figures. Alexandria, VA: National Hospice and Palliative Care Organization. August 2020. www.nhpco.org/factsfigures.

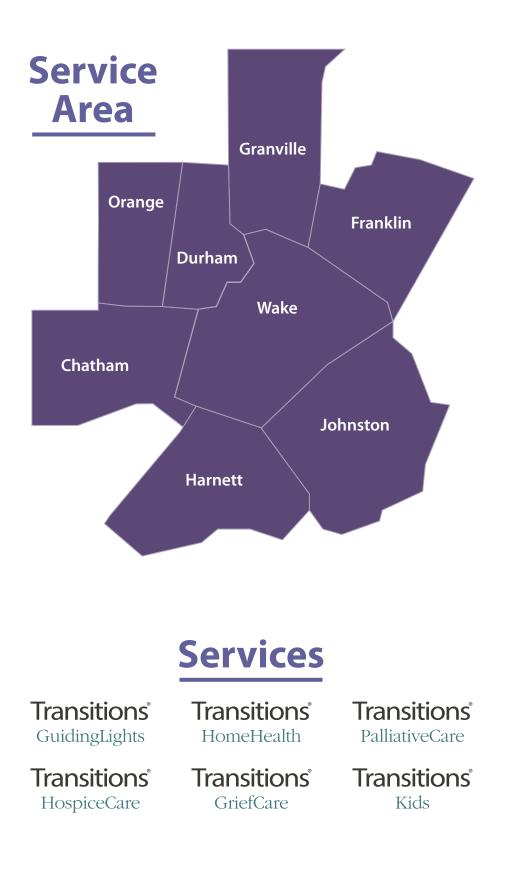
1. https://hospicenews.com/2019/11/25/average-hospice-lengthof-stay-rose-during-2018/#:~:text=A%20main%20goal%20for%20 most,full%20benefit%20of%20hospice%20care

2. Treece J, Ghouse M, Rashid S, et al. The Effect of Hospice on Hospital Admission and Readmission Rates: A Review. Home Health Care Management & Practice. 2018;30(3):140-146. doi:10.1177/1084822318761105



"The option for symptom control in the outpatient setting is essential to preventing repeated and expensive hospital readmissions."<sup>2</sup>

# Referral Fax: 919.828.9514



Founded in Raleigh in 1979 as a 501(c)(3) organization, Transitions LifeCare is your trusted provider for the best possible experience for patients and families in our community facing the end of life or life-changing illness.